

TERMINAL CITY CLUB

position posting

SERVER, RESTAURANTS & LOUNGE

The Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and one of Boardroom Magazine's 'Distinguished Clubs' with 'Iconic' status, we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

ABOUT THE POSITION

As a Part-Time Restaurant & Lounge Server, you will provide best in class food and beverage service to our members and guests. Each service experience is elevated by your friendly personality; ability to anticipate the members' needs; and willingness to share your menu knowledge to ensure the dining experience is made special - whether it be a casual affair or something more formal. You enjoy the uniqueness of the club world and are known for your solutions-based mindset in a fast-paced setting.

JOB RESPONSIBILITIES

- Provide outstanding, consistent, and efficient service to members and their guests in accordance with Club standards.
- Anticipate members' needs and maintain exceptional attention to detail throughout each service experience.
- Recognize and address members and guests by name whenever possible.
- Support the team as needed, including completing daily opening, preparation, mise en place, and closing duties and assisting with service issues.
- Maintain thorough knowledge of all aspects of the outlet's operations.
- Apply strong knowledge of menu offerings and available food and beverage selections.

REQUIRED SKILLS & EXPERIENCE

- Minimum 2 years serving experience in a fine dining establishment; Club experience a definite asset.
- Extensive food and wine knowledge and understand the dynamics of food and wine pairings.
- Strong desire to expand food & wine knowledge.
- Must be highly organized and professional with a welcoming personality and polished image.
- Exceptional communication skills; and known as a team player.
- Proven service-excellence in creating memorable dining experiences.
- Experience with Point of Sale or Club Software systems.
- Serving It Right certification required.
- Available 'hospitality hours' (flexible schedule including weekdays, nights and weekends).

WHAT'S IN IT FOR YOU?

Our team of service professionals take care of our members and in turn, we take care of our team. We offer extended benefits & pension, staff events, development opportunities, hot meals daily, easy access to transit and more! As a Restaurant & Lounge Bartender, you'll enjoy competitive wages ranging from \$21.80 to \$22.80 per hour, plus tips. If this sounds like a team you would like to be a part of, this opportunity may be for you.

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to:
Iain Fletcher, Director of Club Outlets at hr@tcclub.com

We thank all applicants for their interest; those being considered will be contacted

