

ABOUT TCC & MINK CHOCOLATE CAFÉ

Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and one of Boardroom Magazine's 'Distinguished Clubs' with 'Iconic' status, we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Mink Chocolate Café is an award-winning destination for chocolate lovers, offering an exquisite selection of handcrafted chocolates, confections, and beverages. With a commitment to quality and creativity, Mink provides a delightful experience for both members and customers seeking indulgent treats and unique gifts.

ABOUT THE ROLE

As a Part-Time Café Attendant, you will play a key role in delivering exceptional service to our customers and members, assisting with the preparation and presentation of our delicious chocolate creations, and maintaining a clean and welcoming environment. You have a passion for food and beverage, strong interpersonal skills, and a desire to create memorable experiences for our guests.

JOB RESPONSIBILITIES

- Greet and welcome members and their guests in a friendly and attentive manner.
- Take orders accurately and efficiently, ensuring that all preferences and special requests are accommodated.
- Prepare and assemble a variety of food and beverage items.
- Follow recipes and standard operating procedures to ensure consistency and quality in food and beverage presentation.
- Maintain cleanliness and organization in food preparation areas.
- Stay informed about current promotions, seasonal offerings, and special events to effectively communicate with customers and members.
- Process transactions accurately using the point-of-sale system.
- Monitor and restock supplies as needed, including napkins, utensils, and condiments, to ensure smooth operations.
- Assist with opening and closing procedures, including cleaning and sanitizing equipment, locking up valuables, and securing the premises.

REQUIRED SKILLS AND EXPERIENCE

- Previous experience in food service, hospitality, or retail, preferably in a café, bakery, or similar environment.
- Experience using a point-of-sale system to enter orders.
- Ability to multitask and work efficiently in a fast-paced environment while maintaining a positive attitude.
- Basic math skills and proficiency in handling cash transactions accurately.
- Excellent communication skills, with the ability to interact effectively with customers and collaborate with team members.
- Flexible schedule, including availability to work evenings, weekends, and holidays as needed.

WHAT'S IN IT FOR YOU?

Our team of service professionals take care of our members and in turn, we take care of our team. We offer extended benefits & pension, staff events, development opportunities, hot meals daily, easy access to transit and more! As a Café Attendant at Mink Chocolate Café, you'll enjoy competitive wages ranging from \$17.95 to \$18.95 per hour, plus tips.

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume with attention to: Ola Ruminska, Café Assistant Manager at hr@tcclub.com

We thank all applicants for their interest; those being considered will be contacted