

TERMINAL CITY CLUB

DRESS CODE & STYLE GUIDE

- Uniform -

As representatives of Terminal City Club, our personal presentation reflects the standards of excellence in hospitality that our members and guests expect.

If you have questions about this guide or need any clarification, don't hesitate to reach out to your Manager.

The Club reserves the right to define what is considered appropriate in terms of safety, appearance and etiquette.

UNIFORM DRESS CODE

The Club will provide repairs, alterations, and cleaning for all employees required to wear a uniform. All team members should pick up their clean uniform in Housekeeping prior to their shift, return for cleaning after their shift, and report any repairs or alterations required.

OUR STYLE

- Uniforms that are clean, well-pressed, and properly fitted
- Wearing the uniform as intended at all times (proper tucking and presentation)
- Name tags worn and visible at all times



NOT OUR STYLE

- Any look or behaviour that detracts from the Club's professional image
- Wrinkled, stained, or ill-fitting uniforms
- Missing, altered, or incomplete uniform pieces
- Visible undergarments, excessive accessories, or unapproved additions to the uniform
- Wearing Club-issued uniforms outside of work or for non-approved purposes



FOOTWEAR

While styles may vary by department, the general rule is that all footwear should be clean, in good repair, and appropriate to the setting. The shoes should be comfortable, supportive and allow for long periods of standing or walking.

OUR STYLE

- Black shoe with no heel or platform (non slip required in some areas)
- Simple, classic designs that align with the Club's aesthetic



NOT OUR STYLE

- Scuffed, dirty, worn, or damaged shoes
- Open-toe, open-heel, or sandal-style footwear
- Flashy, brightly coloured, or overly casual footwear
- High heels, platforms, or shoes that compromise safety or mobility



FOOTWEAR - SPECIFICS

In addition to the general footwear requirements, some departments have specific requirements when it comes to footwear. Please see these outlined below.

KITCHEN

- Non-slip black safety shoe
- Black kitchen clogs

OUTLETS/BANQUETS/ MINK/HOUSEKEEPING

- Non-slip black safety shoe

MAINTENANCE

- Steel toed shoes/boots required

MEMBER SERVICES

- In line with the non-uniformed dress code and style guide of footwear guidelines