

## ABOUT THE POSITION

The Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and one of Boardroom Magazine's 'Distinguished Clubs' with 'Iconic' status, we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

The Lion's Pub, a part of our business, is renowned for its lively and energetic atmosphere, offering outstanding service to members, guests, and the general public who visit to enjoy its lively atmosphere and delicious food. As a Pub Server, you will enhance this dynamic environment with your outgoing personality and exceptional service.

## JOB RESPONSIBILITIES

- Provide Pub guests with outstanding and efficient Food & Beverage service.
- Anticipate needs and provide attention to detail with all services.
- Acknowledge Members and Guest by name whenever possible.
- Communicate effectively and respectfully with guests and team members alike.
- Apply a sound knowledge of menu offerings, and foods & beverages available.
- Deliver all orders according to established standards.
- Ensure correct and safe storage of all service materials.
- Assist with general clean up; reset of allocated section(s) and service areas.
- Assist with all relevant service issues.
- Handle cash accurately.

## REQUIRED SKILLS & EXPERIENCE

- Minimum 2 years Food & Beverage serving experience in similar fast paced environment.
- Proven ability to provide exceptional guest services on a consistent basis.
- Possess a positive attitude and courteous disposition.
- Detail oriented, highly organized with an outgoing personality.
- A polished image and exceptional communication skills.
- Knowledge of POS systems.
- Serving it Right certification.
- Available 'hospitality hours' (variable shifts including evenings and weekends)

## WHAT'S IN IT FOR YOU?

Our team of service professionals take care of our members and in turn, we take care of our team. We offer extended benefits & pension, staff events, development opportunities, hot meals daily, easy access to transit and more! As a Pub Server, you'll enjoy a wage of \$17.40 per hour, plus tips. If this sounds like a place you would like to be a part of, this opportunity may be for you.

## HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Doug Whidden, Director TC Lions Pub at [hr@tcclub.com](mailto:hr@tcclub.com).

*We thank all applicants for their interest; those being considered will be contacted.*