

ABOUT THE POSITION

Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and one of Boardroom Magazine's 'Distinguished Clubs' with 'Iconic' status, we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

As a Fitness Centre Attendant, you will greet our members with a warm welcome when they walk through our doors and provide first-class service to every member.

JOB RESPONSIBILITIES

- Greet members and guests (by name when possible)
- Register and assign day lockers
- Demonstrate exercises, fitness equipment, and conduct orientations for members
- Anticipate members' needs and strive to accommodate requests wherever possible
- Daily administrative duties including booking and confirmation of training sessions/programs, and cash handling
- Uphold the Club's safety standards (cleanliness and general organization of the facility) to ensure a safe and healthy environment
- Provide Food & Beverage services to the Fitness Centre patio
- Open and close the facility
- Perform other related duties as required

REQUIRED SKILLS & EXPERIENCE

- Passion and experience in the Fitness/Training industry
- In depth knowledge of fitness equipment, with the ability to demonstrate machinery to members
- Flexibility to work weekends & evenings
- Highly organized with the ability to multitask
- Professional with a polished image
- Strong customer service skills, displaying a courteous and friendly attitude at all times
- Exceptional verbal and written communication skills
- Strong ability to work both independently and as part of a team
- First Aid with AED and knowledge of emergency procedures required
- Serving It Right certification required (for beverage service to our licensed Fitness Centre patio, when necessary)

WHAT'S IN IT FOR YOU?

Our team of service professionals take care of our members and in turn, we take care of our team. We offer extended benefits & pension, staff events, development opportunities, hot meals daily, easy access to transit and more! As a Fitness Centre Attendant, you'll enjoy competitive wages ranging from \$22.75 to \$23.75 per hour plus tips.

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume with attention to Sergio Hsia, Fitness Centre Manager, at hr@tcclub.com

We thank all applicants for their interest; those being considered will be contacted.