

## ABOUT THE POSITION

Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and one of Boardroom Magazine's 'Distinguished Clubs' with 'Iconic' status, we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Lion's Pub is also part of our business and is known for its fun and energetic environment, along with outstanding service for its members, guests, and the general public who come to enjoy the lively atmosphere and delicious food. As the Bartender at Lion's Pub, you provide exceptional beverage service to a mix of both members and customers. You are a self-described 'people person' with a passion for providing an exceptional pub experience. A fast-paced team environment is something that excites and motivates you!

Our team of service professionals take care of our members and in turn, we take care of our team. For our employees, we thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

## JOB RESPONSIBILITIES

- Provide Pub Guests with outstanding and efficient Food & Beverage service
- Anticipate needs and provide attention to detail with all services
- Acknowledge Members and Guest by name whenever possible
- Communicate effectively and respectfully with guests and team members alike
- Apply a sound knowledge of menu offerings, and foods & beverages available
- Deliver all orders according to established standards
- Ensure correct and safe storage of all service materials
- Assist with general clean up; reset of allocated section(s) and service areas
- Accurate cash handling

## REQUIRED SKILLS & EXPERIENCE

- Minimum 2 years of bartending experience in similar fast paced environment
- Possess strong beer, wine and cocktail knowledge
- Proven ability to provide exceptional guest services on a consistent basis
- Possess a positive attitude and courteous disposition
- Detail oriented, highly organized with an outgoing personality
- A polished image and exceptional communication skills
- Knowledge of POS systems
- Serving it Right Certification is required
- Ability to work 'hospitality hours' based on business needs; flexible availability, including evenings and weekends

## HOW TO APPLY

Please submit your cover letter and resume to: Doug Whidden, Beverage & Pub Operations Manager at [dwhidden@tcclub.com](mailto:dwhidden@tcclub.com)

*We thank all applicants for their interest; those being considered will be contacted.*