

## ABOUT THE POSITION

The Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and one of Boardroom Magazine's 'Distinguished Clubs' with 'Iconic' status, we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Our team of service professionals take care of our members and in turn, we take care of our team. For our employees, we thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

As an Outlets Server, you will provide best in class food and beverage service to our members and guests. Each service experience is elevated by your friendly personality; ability to anticipate the members' needs; and willingness to share your menu knowledge to ensure the dining experience is made special - whether it be a casual affair or something more formal. You enjoy the uniqueness of the club world and are known for your solutions-based mindset in a fast-paced setting.

## JOB RESPONSIBILITIES

- Provide outstanding, consistent and efficient service to our members and their guests; according to our Club standards
- Included in this service is a high level of anticipation and attention to detail
- Members and Guests look forward to being recognized by name whenever possible
- Assist team where needed; including daily preparation/closing duties and mis-en-place and relevant service issues as required
- Be completely familiar with all aspects of Outlet's operation
- Apply a sound knowledge of menu offering and the available foods and beverages

## REQUIRED SKILLS & EXPERIENCE

- Minimum 2 years serving experience in a fine dining establishment; Club experience a definite asset
- Extensive food and wine knowledge and understand the dynamics of food and wine pairings
- Strong desire to expand food & wine knowledge
- Must be highly organized and professional with a welcoming personality and polished image
- Exceptional communication skills; and known as a team player
- Proven service-excellence in creating memorable dining experiences
- Experience with Point of Sale or Club Software systems
- Serving It Right certification required
- Available 'hospitality hours' (flexible schedule including weekdays, nights and weekends)

## HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Iain Fletcher, Director of Club Outlets at: [hr@tcclub.com](mailto:hr@tcclub.com).

*We thank all applicants for their interest; those being considered will be contacted.*