

position posting

ABOUT THE POSITION

The Terminal City Club, Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and Canadian Society of Club Managers '2020 Club of the Year', we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Our team of service professionals take care of our members and in turn, we take care of our team. For our employees, we thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

As the Banquet Houseperson, reporting to the Banquet Manager, your 'can-do' attitude and proactive approach ensures the efficient and effective arrangement of event rooms and provide outstanding food & beverage service to our members and guests during all Banquet functions, while setting the example for other members of the Banquet team.

JOB RESPONSIBILITIES

- Lead the banquet event room set-up according to client requests and Banquet standards
- Actively recognize and greet members and guests by name
- Complete all meeting and function set ups in accordance with BEO, Catering Office and or Supervisor direction
- Ensure standards for cleanliness, and presentation are met for all set ups
- Carry houseman phone; responding to all member and guest requests with a sense of urgency
- Competent and knowledgeable of Audio Visual requirements and set ups
- Ensure cleanliness and organization of pantries, storage and service areas is maintained at all times
- Properly maintain and store F&B equipment, china, cutlery and glassware
- Assist with general service and preparation in the Club as directed

REQUIRED SKILLS & EXPERIENCE

- Previous F&B serving experience in high-end property, hotel or restaurant preferred
- Knowledge of private club services, rules and regulations an asset
- Positive attitude and courteous disposition; familiar to guest service in a fast-paced environment; with proven ability to provide consistent, detailed, anticipative service
- Reference knowledge of other services offered in the Club, Pub and Hotel
- Exceptional attention to detail; well organized; task and time efficient
- Talented communicator with effective verbal and written communication skills
- Team player with a high level of dedication; willingness to get involved
- Impeccable grooming standards; polished personal image
- Applied knowledge of the Club's health and safety procedures

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Marc-Andre Laurent at mllaurent@tclub.com

We thank all applicants for their interest; those being considered will be contacted. Successful candidate(s) will be required to show proof of vaccination, subject to accommodation based on Human Rights legislation