

TERMINAL CITY CLUB

POSITION POSTING

SERVER, LIONS PUB

ABOUT THE POSITION

The Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and Canadian Society of Club Managers '2020 Club of the Year', we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Lion's Pub is also part of our business and is known for its fun and energetic environment with outstanding service for its members, guests and general public that come in to enjoy the lively atmosphere and delicious food. As a Pub Server, you will contribute to that vibe, with your outgoing personality and exceptional service.

And what's in it for you? We take care of our employees. We thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

JOB RESPONSIBILITIES

- Provide Pub guests with outstanding and efficient Food & Beverage service
- Anticipate needs and provide attention to detail with all services;
- Acknowledge Members and Guest by name whenever possible;
- Communicate effectively and respectfully with guests and team members alike;
- Apply a sound knowledge of menu offerings, and foods & beverages available;
- Deliver all orders according to established standards;
- Ensure correct and safe storage of all service materials;
- Assist with general clean up; reset of allocated section(s) and service areas
- Assist with all relevant service issues
- Accurate cash handling

REQUIRED SKILLS AND EXPERIENCE

- Minimum 2 years Food & Beverage serving experience in similar fast paced environment
- Proven ability to provide exceptional guest services on a consistent basis
- Possess a positive attitude and courteous disposition
- Detail oriented, highly organized with an outgoing personality
- A polished image and exceptional communication skills
- Knowledge of POS systems
- Serving it Right certification
- Available 'hospitality hours" (variable shifts including evenings and weekends)

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to Doug Whidden, Pub & Beverage Operations Manager at hr@tcclub.com.

Successful candidate(s) will be required to provide proof of vaccination, subject to accommodation based on Human Rights legislation.

We thank all applicants for their interest. Those being considered will be contacted.



CSCM

The Canadian Society
of Club Managers

Club of the Year 2020

