

# TERMINAL CITY CLUB

## POSITION POSTING

### FITNESS CENTRE ATTENDANT

#### ABOUT THE POSITION

The Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and Canadian Society of Club Managers '2020 Club of the Year', we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Our team of service professionals take care of our members and in turn, we take care of our team. For our employees, we thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

As a Fitness Centre Attendant, you are outgoing, customer service focused and detail oriented. As the face that greets our members when they walk in for a swim or workout, you thrive on building strong relationships while providing an exceptional fitness centre experience.

#### JOB RESPONSIBILITIES

- Greet Members and guests (by name when possible) at the Fitness Centre's front desk
- Register and assign day lockers
- Anticipate members' needs and strive to accommodate requests wherever possible
- Daily administrative duties including opening and closing the facility, booking and confirmation of training sessions/programs, and cash handling
- Uphold the Club's safety standards (cleanliness and general organization of the facility) to ensure a safe and healthy environment; honouring all elements our extensive COVID-19 protocols
- Perform other related duties as required

#### REQUIRED SKILLS AND EXPERIENCE

- Passion and proven general experience in the Fitness/Training industry
- Highly organized and professional with a polished image
- Courteous and friendly personality with strong customer service skills
- Exceptional verbal and written communication skills
- Strong ability to work both independently and as part of a team
- Basic First Aid with AED and knowledge of emergency procedures required
- Serving It Right certification preferred (for beverage service to our licensed Fitness Centre patio, when necessary)

#### HOW TO APPLY

Please submit your cover letter and resume to Sergio Hsia, Fitness Centre Manager at [shsia@tcclub.com](mailto:shsia@tcclub.com).

*Successful candidate(s) will be required to show proof of vaccination, subject to accommodation based on Human Rights legislation.*

*We thank all applicants for their interest; those being considered will be contacted.*

