

# TERMINAL CITY CLUB

## BANQUETS SERVER

### ABOUT THE POSITION

The Terminal City Club is Vancouver's Premier Private Members Club. As a 'Platinum Club of the World' and Canadian Society of Club Managers '2020 Club of the Year', we create a welcoming atmosphere for our members and guests with the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax.

Our team of service professionals take care of our members and in turn, we take care of our team. For our employees, we thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

As a part-time Banquets Server, you will provide best in class service to our members and guests at Banquet events. Each service experience is elevated by your friendly personality, ability to anticipate the members' and guests' needs, and desire to provide an exceptional experience. You enjoy the uniqueness of the club world and are known for your solutions-based mindset in a fast-paced setting.

### JOB RESPONSIBILITIES

- Assist with general preparation duties during assigned functions
- Be completely familiar with all aspects of assigned functions
- Greet and assist Banquet guests
- Actively use Member & Guest recognition by name whenever possible
- Provide the guests with efficient F&B Service as directed by the supervisor
- Apply a sound knowledge of the menu offering and the available foods and beverages
- Deliver all orders to Members and Guests according to established standards
- Apply a high level of anticipation and attention to detail to all service
- Ensure correct and safe storage of all service materials
- Assist with general clean up and reset for subsequent functions
- Assist with all relevant service issues as directed

### REQUIRED SKILLS AND EXPERIENCE

- Previous F&B serving experience in a high-end establishment/banquet/restaurant facility preferred; familiar to guest services in a fast-paced environment.
- Proven ability to provide consistent, detailed, anticipative guest service
- A polished image, positive attitude with a courteous disposition and exceptional communication skills
- Uphold all Safety standards and procedures
- Serving it Right Certification

### HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Marc-André Laurent, [mlaurent@tcclub.com](mailto:mlaurent@tcclub.com)

*We thank all applicants for their interest; those being considered will be contacted.*

