

# TERMINAL CITY CLUB

## POSITION POSTING

### OUTLETS SERVER

#### ABOUT THE POSITION

The Terminal City Club, Vancouver's Premier Private Members Club offers members and guests a welcoming environment and the opportunity to forge new business connections, host clients, entertain friends, keep fit and relax. Our team of service professionals take care of our members and in turn, we take care of our team.

For our employees, we thrive in a team oriented, member-first environment, offering competitive wages, extended benefits & pension, Club Fund bonus, staff events, development opportunities, hot meals daily, easy access to transit and more! If this sounds like a place you would like to be a part of, this opportunity may be for you.

As a part-time Outlets Server, you will be providing best in class food and beverage service to our members and guests. With a strong ability to learn and recommend menu items and a friendly personality, you thrive on problem solving in a fast-paced environment and have a knack for anticipating guest needs with a professional and can-do attitude.

#### JOB RESPONSIBILITIES

- Provide outstanding and efficient service to our members and guests
- Deliver all food and beverage to guests according to established standards
- Assist with daily preparation/closing duties and mis-en-place
- Be completely familiar with all aspects of the Outlet's operation and assist where necessary
- Greet and assist all Members and Guests
- Actively use Member & Guest recognition by name whenever possible
- Communicate effectively and courteously with the kitchen staff
- Apply a sound knowledge of the menu offering and the available foods and beverages
- Apply a high level of anticipation and attention to detail of all service
- Assist with all relevant service issues as required

#### REQUIRED SKILLS AND EXPERIENCE

- Minimum 2 years serving experience in a fine dining establishment
- An extensive food and wine knowledge and understand the dynamics of food and wine pairings
- Strong desire to expand food & wine knowledge.
- Must be highly organized and professional with a terrific front-of-the-house personality, a polished image
- Strong communication skills; team player; must work exceptionally well with others.
- Proven guest service excellence in creating memorable dining experiences for guests
- Understanding of computer POS systems
- Must have Serving It Right
- Must be able to work flexible hours including weekdays, nights and weekends

#### HOW TO APPLY

Please submit your cover letter and resume to: Iain Fletcher, Restaurants Manager at: [hr@tccclub.com](mailto:hr@tccclub.com)

*We thank all applicants for their interest; those being considered will be contacted.*

