

# TERMINAL CITY CLUB

## POSITION POSTING

### OUTLETS SERVER

#### ABOUT THE POSITION

Reporting to the Restaurants Manager, the Outlets Server position is primarily responsible to provide our members with personal, professional and outstanding service while dining at one of our three outlets at the Club. In this full-time position, you will have the opportunity to work with a creative, inspired menu, and be tasked with assisting our members with wine selections.

Terminal City Club has 11 meeting spaces, 2 ballrooms, 2 restaurants, 1 pub, 1 wine & cocktail lounge, 6 billiards tables, 3 squash courts, a four-lane 25-meter swimming pool, a state-of-the-art fitness centre and licensed patios on four levels of The Club with sweeping views of the North Shore mountains. Our Members and Guests are the backbone of our organization, and we strive to uphold and enhance the tradition of service on which the Club was founded in 1892.

#### JOB RESPONSIBILITIES

- Provide outstanding and efficient service to our members and guests
- Deliver all food and beverage to guests according to established standards
- Assist with daily preparation/closing duties and mis-en-place
- Be completely familiar with all aspects of the Outlet's operation and assist where necessary
- Greet and assist all Members and Guests
- Actively use Member & Guest recognition by name whenever possible
- Communicate effectively and courteously with the kitchen staff
- Apply a sound knowledge of the menu offering and the available foods and beverages
- Apply a high level of anticipation and attention to detail of all service
- Assist with all relevant service issues as required

#### REQUIRED SKILLS AND EXPERIENCE

- Minimum 2 years serving experience in a fine dining establishment
- An extensive food and wine knowledge and understand the dynamics of food and wine pairings
- Strong desire to expand food & wine knowledge.
- Must be highly organized and professional with a terrific front-of-the-house personality, a polished image
- Strong communication skills; team player; must work exceptionally well with others.
- Proven guest service excellence in creating memorable dining experiences for guests
- Understanding of computer POS systems
- Must have Serving It Right
- Must be able to work flexible hours including weekdays, nights and weekends

#### HOW TO APPLY

Please submit your cover letter and resume to: Gurpreet Bains, Restaurant Manager: [gbains@tcclub.com](mailto:gbains@tcclub.com).

*We thank all applicants for their interest; those being considered will be contacted.*