

TERMINAL CITY CLUB

POSITION POSTING

BANQUET (CAPTAIN) SUPERVISOR

ABOUT THE POSITION

The Terminal City Club, Vancouver's Premier Private Members Club, is in search of an experienced Banquet (Captain) Supervisor to join the team. The successful candidate will have a polished and professional style while delivering uncompromised service to the Club's members and guests in this Part-Time role.

Terminal City Club has 11 meeting spaces, 2 ballrooms, 2 restaurants, 1 pub, 1 wine lounge, 6 billiards tables, 3 squash courts, a four lane-25 meter swimming pool, a state-of-the-art fitness centre and licensed patios on 4 levels of the club with sweeping views of the North Shore mountains. We work with members and non-members to provide a tradition of service on which the Club was founded.

JOB RESPONSIBILITIES

- Provide quality leadership support to a team of banquet servers; applying supervisory skills and motivational abilities to the daily operation
- Actively supervise and assist with banquet functions; plan and assist with set-up as directed by the Banquet Management team
- Assist with staff training and development to ensure departmental standards are met
- Ensure Club service standards are upheld at all times
- Ensure Food & Beverage standards are maintained at all times, taking corrective action as necessary

REQUIRED SKILLS AND EXPERIENCE

- Minimum 2 years supervisory experience in a high-end establishment/banquet facility
- Proven ability to provide consistent, detailed leadership toward anticipative guest service
- Positive attitude, courteous disposition and ability to work effectively under pressure
- A polished image and exceptional communication skills
- Natural affinity towards all types of food service concepts
- General wine and mixology knowledge combined with practical bartending skills
- Serve It Right certification
- Food Safe certification
- Flexible hours and variable shifts based on business needs; days/nights/weekends
- Knowledge of audio visual equipment an asset

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Robert Pankhurst, Banquet Manager at rpankhurst@tcclub.com.

We thank all applicants for their interest. Only those candidates being considered will be contacted.