

TERMINAL CITY CLUB

POSITION POSTING

BANQUETS SERVER

ABOUT THE POSITION

Reporting to the Banquet Manager, this Part-Time Banquets Server position is primarily responsible to provide our guests with personal, professional and outstanding food and beverage service while attending banquet functions at the Club.

Terminal City Club has 11 meeting spaces, 2 ballrooms, 2 restaurants, 1 pub, 1 wine & cocktail lounge, 6 billiards tables, 3 squash courts, a four-lane 25-meter swimming pool, a state-of-the-art fitness centre and licensed patios on four levels of The Club with sweeping views of the North Shore mountains. Our Members and Guests are the backbone of our organization, and we strive to uphold and enhance the tradition of service on which the Club was founded in 1892.

JOB RESPONSIBILITIES

- Assist with general preparation duties during a particular function
- Be completely familiar with all aspects of a particular function as assigned. Know the F&B selection, times of service and other relative details
- Greet and assist Banquet Guests at a particular function
- Actively use Member & Guest recognition by name whenever possible
- Provide the Guests with efficient F&B Service as directed by the supervisor
- Communicate effectively with the kitchen staff if so required
- Apply a sound knowledge of the menu offering and the available foods and beverages
- Deliver all orders to Members and Guests according to established standards
- Apply a high level of anticipation and attention to detail to all service
- Ensure correct and safe storage of all service materials
- Assist with general clean up and reset for subsequent functions
- Assist with all relevant service issues as directed

REQUIRED SKILLS AND EXPERIENCE

- Previous F&B serving experience in 4 Star hotel or restaurant preferred
- Proven ability to provide consistent, detailed, anticipative guest service
- Knowledge of F&B products and offerings at Terminal City Club
- Positive attitude and courteous disposition; familiar to Guest Service in a fast paced environment.
- Ability to reference knowledge about all other services in the building
- Detail oriented
- Competent in both written and verbal English
- Impeccable grooming standards
- Knowledge of the buildings Safety Procedures
- Serving it Right Certification is required

HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Robert Pankhurst, rpankhurst@tclub.com.