

# TERMINAL CITY CLUB

## POSITION POSTING

### SERVER, LIONS PUB

#### ABOUT THE POSITION

The Lions Pub is looking for a Part-Time/Full-Time Server to join the team. The Pub is known for its fun and energetic environment with outstanding service for its members, guests and general public that come in to enjoy the lively atmosphere and delicious food.

Terminal City Club has 11 meeting spaces, 2 ballrooms, 2 restaurants, 1 pub, 1 wine lounge, 6 billiards tables, 3 squash courts, a four lane-25 meter swimming pool, a state-of-the-art fitness centre and licensed patios on 4 levels of the club with sweeping views of the North Shore mountains. We work with members and non-members to provide a tradition of service on which the Club was founded.

#### JOB RESPONSIBILITIES

- Provide Pub Guests with outstanding and efficient Food & Beverage service
- Anticipate needs and provide attention to detail with all services;
- Acknowledge Members and Guest by name whenever possible;
- Communicate effectively and respectfully with guests and team members alike;
- Apply a sound knowledge of menu offerings, and foods & beverages available;
- Deliver all orders according to established standards;
- Ensure correct and safe storage of all service materials;
- Assist with general clean up; reset of allocated section(s) and service areas
- Assist with all relevant service issues
- Accurate cash handling

#### REQUIRED SKILLS AND EXPERIENCE

- Minimum 2 years Food & Beverage serving experience in similar fast paced environment
- Proven ability to provide exceptional guest services on a consistent basis
- Possess a positive attitude and courteous disposition,
- Detail oriented, highly organized with an outgoing personality
- A polished image and exceptional communication skills
- Knowledge of POS systems
- Serving it Right certification
- Flexible hours and variable shifts based on business needs; availability evenings and weekends

#### HOW TO APPLY

If this sounds like you, please submit your cover letter and resume to: Doug Whidden, Pub & Beverage Operations Manager, [hr@tcclub.com](mailto:hr@tcclub.com)

*We thank all applicants for their interest. Only those being considered will be contacted.*